

Service-Engineer in Biotechnology for Customer Support in North America

Our Job Opportunity

DASGIP AG, a German biotech-company has vacancy for a Service-Engineer with experiences in the field of biotechnology for the Customer Support in North America. For our subsidiary DASGIP BioTools, LLC in Shrewsbury MA (USA) we are looking for a full-time staff member.

Our Company

DASGIP develops and manufactures technologically advanced Parallel Bioreactor Systems for the cultivation of microbial and mammalian cells at bench top scale. Process engineers and research scientists in the biotech, pharmaceutical, and chemical industries utilize our technology to bring their projects to the next level. Excellent products and outstanding service are our commitment to support the success of each customer.

Your Field of Action

The customer service includes technical support up to joint consideration of user questions.

Position will support:

- Constitution and starting up of our fermentation systems and
- Transaction off servicing and product training at international customers as well as
- Technical support and response to customer questions

You are involved in the assembly of Customer systems, particularly in regard to trial runs.



Your Profile

Due to periodic onsite appointments at our North American customers we require mobility to business trips of several days duration.

Qualifications:

- Degree qualified in biotechnology, bio process engineering or bio engineering
- Experience with fermentation technology and willing to expand this knowledge
- Highly motivated and strong technical problem ability
- strong interest and passion in serving customers
- Good verbal and written communication skills in English
- Mobility to business trips within North America

You can expect an exciting trade, an open-minded team and the opportunity to work independently.

Contact: Jutta Tappe, Management assistant

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Please refer to the following code when apply: 08DG/SI-2-11

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